Autodesk[®] Configurator 360[™] Questions and Answers

Autodesk Configurator 360 End of Sale, End of Renewal, and Retirement

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1. General product information

1.1 What is changing in Configurator 360?

On May 7, 2020, Autodesk will no longer offer new subscriptions or multi-year renewals to Autodesk® Configurator 360™. Subscription renewal for one year will be available until May 7, 2021. When all subscriptions expire, the Autodesk Configurator 360 cloud service will be retired.

End of new subscriptions and multi-year renewal May 7th, 2021

End of one year renewals May 7th, 2021

End of service when all subscriptions expire

1.2 Why is Autodesk making this change?

As Autodesk looks to your future growth, the road map and development is focused on the flexibility and power of the Autodesk Forge™ platform. The architecture of Configurator 360 is not certified on this platform, which makes it difficult for customers to grow without a solution that offers scalability.

Forge Design Automation API for Inventor® provides the ability to use your existing iLogic and Inventor® API in the cloud to run automated jobs. See Autodesk offerings below to learn more.

2. Key dates

2.1 When will this change take effect?

- Starting May 7, 2020
 - Autodesk will no longer sell new subscriptions for this product.
 - o Multi-year renewals will no longer be available.
- Starting May 7, 2021
 - o One-year renewals will no longer be available.
 - o End of service happens at the end of each subscription contract.

2.2 What if I have an active subscription to Configurator 360 and want to renew?

One-year renewals of Configurator 360 are available until May 7, 2021.



3. Autodesk offerings

3.1 What is the recommended alternative for companies who are using Configurator 360?

The Forge platform offers a much more configurable and customizable experience. Many companies have reached the limitations of what Configurator 360 can accomplish. While Forge Design Automation API is not a replacement or migration from Configurator 360, it is an alternative technology that will help realize the vast number of opportunities that you have to automate your entire product development process as well as integrate your design outputs (BOMs, metadata, 2D \$ 3D models) with other business systems and software.

4. Resources

4.1 Where can I learn more about Forge Design Automation API?

Visit the Forge Design Automation API website to learn more about capabilities, support, pricing, and how to get started.

https://forge.autodesk.com/api/design-automation-cover-page/

Consider Forge Accelerators to get assistance on the apps you are building. Benefit from dedicated time to develop your Forge application – with direct help and training from Forge engineering experts. See the following URL for additional information. https://forge.autodesk.com/accelerator-program

4.2 How can I learn more about finding an Autodesk Forge Certified Systems Integrator?

The Autodesk Forge Certified Systems Integrators are trained by Autodesk experts to provide customers with reliable support resources. These trusted partners have proven track records of helping businesses build software integrations within existing systems, and deploy custom, Forge-powered, cloud-based solutions.

https://forge.autodesk.com/systemsintegrators

4.3 Is it possible to recreate a Configurator 360 experience?

The Forge platform offers technology to build an application similar to Configurator 360. Many customers, reseller partners, and Forge integration partners have developed Forge based configuration tools leveraging the Inventor Design Automation API. Later this summer, we are planning to have a video that shows what can be accomplished with Forge to provide web-based design configuration. In the second half of the year, we may publish the source code for an extensive sample application that implements one style of a configuration system based on Forge Design Automation API for Inventor. Developers may copy and modify this, or simply use it as a reference. We are planning to make the sample application available on GitHub.



5. Support

5.3 What if I have additional questions or concerns?

If you have further questions, please contact your Autodesk authorized reseller or Autodesk sales representative. They are working directly with our product management team to help you on a case by case basis.

